CONTACT INFORMATION
HOURS OF OPERATION & HOLIDAY SCHEDULE 2011-2012

The call center will be closed on the following public holidays:

- New Year’s Day - Observed ……… Friday, December 31, 2010
- Martin Luther King, Jr. Day ……… Monday, January 17, 2011
- President’s Day ……… Monday, February 21, 2011
- Memorial Day ……… Monday, May 30, 2011
- Independence Day ……… Monday, July 4, 2011
- Labor Day ……… Monday, September 5, 2011
- Veteran’s Day ……… Friday, November 11, 2011
- Thanksgiving ……… Thursday, November 24, 2011
- Friday, November 25, 2011
- Christmas - Observed ……… Monday, December 26, 2011
- New Year’s Eve ……… Saturday, December 31, 2011

Standard Call Center Hours
- Monday – Friday: 6:00 a.m. – 7:00 p.m. (PST)
- Saturday: 7:00 a.m. – 5:00 p.m. (PST)
- Closed on Sundays (except in January and December)

Contact Telephone Numbers
THE Club® Reservations & Services (toll free) 1.877.DRI.CLUB (1.877.374.2582)
- Platinum Members 1.877.DRI.PLAT
- Special Needs 1.888.250.6150
- Argentina 0800.555.5749
- Australia 1.800.250.857
- Brazil 0800.891.4056
- France 0800.90.5484
- Germany 0800.183.0142
- Ireland 1.800.55.7334
- Italy 800.787328
- Mexico 001.866.537.7487
- Spain 800.600256
- United Kingdom 0800.028.3857
- Venezuela 0800.1.000.2226
- Fax 1.702.765.8715
- E-mail THEClub@DiamondResorts.com

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Our program provides you with a flexible, points-based exchange system that ensures the vacation holiday lifestyle you deserve.

As a member of THE Club® at Diamond Resorts International®, you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacation holidays with ease and simplicity and with the peace of mind that Diamond Resorts International® provides through its commitment to a high standard of quality and service excellence.

THE Club® at Diamond Resorts International® affords you the opportunity to travel when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as “currency” for resort stays, airline tickets, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Your points can also be redeemed for frequent flyer miles with leading airline partners and, through industry partnerships with external exchange companies, members of THE Club® at Diamond Resorts International® have the opportunity to exchange their points for additional worldwide travel benefits.

Whether you’re planning a weekend getaway for two or inviting the entire family along, a world of resort locations, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club® at Diamond Resorts International®.

Welcome to a world of choice.
Upon joining THE Club® at Diamond Resorts International® you and your vacation consultant will determine when you will receive your first allotment of points. Once allocated you may choose to:

- **BOOK** a vacation at any of our resorts
- **SAVE** your points for use during the following year
- **REDEEM** points for member benefits (if within redemption deadlines)
- **EXCHANGE** through Interval International®

### Making a Reservation

**How to determine how many points are required**

The points values for all of the resorts are listed within this Directory. Points values for newly launched resorts are available online. To establish how many points are required, take the following steps:

1. **DETERMINE** the preferred dates of travel.
2. **CHECK** the proposed travel dates against the weeks calendar for the year of travel to determine the week number.
3. **SELECT** the preferred resort and use the grid to select the accommodation type and corresponding week number. This Directory will indicate the number of points required for a week’s stay when checking in on a standard check-in day.

### Searching for Availability

Members can search for availability and book online at DiamondResorts.com.

### Short Stay Points Values

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy). The points calculation for a stay of less than seven nights is as follows:

- **SUNDAY** to **THURSDAY** inclusive; each night is 10% of the weekly points value
- **FRIDAY** and **SATURDAY** nights; each night is 30% of the weekly points value
- Points values for **SHORT STAY** bookings made within 30 days of arrival are discounted by 50%

Reservations made for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

### Reservations Less Than 59 Days From Arrival

For some resorts, if there is availability 59 days or less prior to arrival, then the standard check-in weekly points values are discounted by 50%. For short stay points values a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a first-come, first-served basis.

### Managing Your Points

If you would like to take a special trip and need more than your yearly allotment of points, THE Club® at Diamond Resorts International® offers you the opportunity to save/borrow points from your current/following year’s allocation.

### Saving Points

If members do not intend to use all or part of their current year’s allocated points within the current year, then there is an option to save points into the following year’s allocation, as long as dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise they expire at the end of the year in which they were allocated. The deadlines are:

- **SAVE** up to 100% of the annual allocation of points by **JUNE 30**
- **SAVE** up to 50% of annual allocation of points (if 50% has not already been saved) between **JULY 1 and AUGUST 31**
- **SAVE** up to 25% of the annual allocation of points (if 25% of the allocation has not already been saved) between **SEPTEMBER 1 and OCTOBER 31**

Members should go to DiamondResorts.com and log in to their member account or call member services to save points. Once points have been saved they may still be accessed during the current year, although an administrative fee may be charged. Please note that reservations made with points from the current year’s allocation for arrival in the year after the points were allocated will require the arrival year’s maintenance fees to have been paid in full prior to the member arriving, otherwise the reservation will be canceled.

### Borrowing Points

You may borrow points at any time during the year. Points will be credited to your current year’s account, and your account for next year will be reduced by the points you borrowed. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year’s allocation.

### Purchasing Points

Additional points may be purchased in order to permanently increase your yearly allocation. Log on to the Member Area of DiamondResorts.com and select “Buy Points.”
BOOKING YOUR VACATION

What reservation can I make?

Home Collection Advantage
Home Resort Advantage
Standard Reservation
Quick Getaways
Quick Getaways
Club Bonus Time

MONTHS 13
12
10
DAYS 59
30
21

NOTE: Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date.

SEARCH RESORT AVAILABILITY
IN THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®
RESORTS INTERNATIONAL® AND BOOK RESERVATIONS ONLINE AT DIAMONDRESORTS.COM
OR CALL CUSTOMER SERVICE AT MEMBER SERVICES.

WEEKLY POINTS VALUES
Point amounts are displayed for weekly vacation stays. Weekly values are valid when checking in on the designated check-in day. If you stay in increments other than seven nights or check in on a day other than the designated check-in day, * the nightly values apply.

NIGHTLY, MIDWEEK AND WEEKEND
To calculate the nightly midweek points value, take 10% of the points required for a weekly stay.

For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night. Any exceptions to this rule are indicated on the chart for the specific resort, beginning on page 19.

Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

CANCELATION RULES†:
- 0% loss of points if canceled 395-91 days prior to arrival date
- 25% loss of points if canceled 90-61 days prior to arrival date
- 50% loss of points if canceled 60-14 days prior to arrival date
- 100% loss of points if canceled 13-0 days prior to arrival date

*Specific check-in days are indicated below each resort listed on pages 19-55.
†Rules vary on Club Bonus Time and Club Rental reservations.

IF YOU MUST CANCEL A CONFIRMED RESERVATION, CONTACT THE CLUB® AT DIAMOND RESORTS INTERNATIONAL® AS SOON AS POSSIBLE, OR CANCEL ONLINE BY LOGGING IN TO THE MEMBER AREA AT DIAMONDRESORTS.COM.

CLUB BONUS TIME
Club Bonus Time allows you to book your stay 21 days or less in advance of your arrival date at preferred rental rates. Club Bonus Time rates are only available at select resorts within THE Club® at Diamond Resorts International®. The minimum number of nights is two.

SPECIAL RENTAL OFFERS AND POINTS DISCOUNTS†
The Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted rates without using your points. Special discounts at our resorts and other offers are frequently announced via e-mail. For further details call Member Services or update your contact information by entering your e-mail address in your Account area at DiamondResorts.com.

GUEST CERTIFICATES
Would you like to make a gift or offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International® and request a name change. Provide the name of the guest that will be checking in and the reservation will be updated. A fee may be charged for this service.

Note: Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date. The window for Interval International® is based on the check-in date.

You will need a specific number of points depending on the resort and week you choose to visit. Use the resort listings beginning on page 19 to determine how many points you’ll need for your vacation.

RESERVATION PROTECTION PLAN
Members are encouraged to purchase reservation protection at the time of booking. Purchasing the Reservation Protection Plan at the time of booking, or the annual CSA Protect Me Plus anytime, ensures 100% reimbursement of the points charged for the reservation should you need to cancel up to 24 hours prior to arrival date. You may be forced to cancel or postpone your vacation, such as for severe weather, the illness of an immediate family member, jury duty and more. Don’t take a chance with your next vacation.

Additional discounts may be available when booking online.
AT-A-GLANCE

DIAMOND LOYALTY

Benefits
<table>
<thead>
<tr>
<th>POINTS LEVELS</th>
<th>STANDARD UP TO 14,999</th>
<th>SILVER 15,000 – 29,999</th>
<th>GOLD 30,000 – 49,999</th>
<th>PLATINUM 50,000 AND MORE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Points Redemption Value Increase*</td>
<td>Not applicable</td>
<td>15%*</td>
<td>30%*</td>
<td>40%*</td>
</tr>
<tr>
<td>Member Benefits Processing Fee</td>
<td>$45</td>
<td>SAVE $10</td>
<td>SAVE $20</td>
<td>COMPLIMENTARY</td>
</tr>
<tr>
<td>Cruise Points Redemption Fee</td>
<td>$100</td>
<td>SAVE $25</td>
<td>SAVE $50</td>
<td>COMPLIMENTARY</td>
</tr>
<tr>
<td>Bonus Time Discount</td>
<td>Not available</td>
<td>10% OFF</td>
<td>25% OFF</td>
<td>50% OFF</td>
</tr>
<tr>
<td>Reservation Protection Plan</td>
<td>$105</td>
<td>SAVE $10</td>
<td>SAVE $20</td>
<td>SAVE $30</td>
</tr>
<tr>
<td>Call Center Connection</td>
<td>Call 1.877.DRI.CLUB</td>
<td>Priority Services Connection</td>
<td>Priority Services Connection</td>
<td>Platinum Member Services</td>
</tr>
<tr>
<td>Upgrade of Accommodation Fee</td>
<td>Not available</td>
<td>$99 each / 2 per year</td>
<td>$49 each / 3 per year</td>
<td>$0 / no limit</td>
</tr>
<tr>
<td>Fee Payments Redemption Period</td>
<td>November 1 – Annual bill due date</td>
<td>November 1 – Annual bill due date</td>
<td>November 1 – Annual bill due date</td>
<td>November 1 – Annual bill due date</td>
</tr>
<tr>
<td>Air Miles Redemption Period</td>
<td>January 1 – March 31</td>
<td>January 1 – May 31</td>
<td>January 1 – July 31</td>
<td>January 1 – September 30</td>
</tr>
<tr>
<td>Travel Services Redemption Period</td>
<td>January 1 – March 31</td>
<td>January 1 – May 31</td>
<td>January 1 – July 31</td>
<td>January 1 – September 30</td>
</tr>
<tr>
<td>Pending Request Service</td>
<td>Not available</td>
<td>1 request available per year</td>
<td>3 requests available per year</td>
<td>5 requests available per year</td>
</tr>
</tbody>
</table>

*When redeeming for cruise and travel services member benefits only.
Points Redemption Opportunities
- Access to more than 177 branded and affiliated resorts
- Additional resorts and hotels access
- Cruises
- Flights
- Airline miles programs
- Maintenance fees*

Discounts and Product Specials
- Dell
- ID Watchdog
- LegalZoom
- The Luggage Club
- Royal Oak Foundation

Plus
- Member exclusive prices on Diamond Resorts International® rentals
- Interval International® Gold membership
- Reservation Protection Plan
- CSA Protect Me Plus
- Legal Protection Plan
- Discover My Diamond
- Serta “This Could Be Home” Program
- Quorum high yield savings account
- Golfer’s Edge Discount Program

Points Redemption Value Increase*
15%*

Member Benefits Processing Fee
SAVE $10

Cruise Points Redemption Fee
SAVE $25

Bonus Time Rentals Discount
10% OFF

Reservation Protection Plan
SAVE $10

Call Center Connection
Priority Services Connection

Accommodation Upgrade
$99 each / 2 per year

Fee Payments Redemption Period
November 1 – Annual bill due date

Flight & Cruise Redemption Period
January 1 – May 31

Air Miles Redemption Period
January 1 – May 31

Travel Services Redemption Period
January 1 – May 31

Pending Request Service
1 request available per year

Accommodation Upgrade
Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type at the time you make your booking. As a Silver member you have TWO UPGRADES AVAILABLE per year for just $99 each.

Place a Pending Request for a Reservation
Up to 10 months prior to arrival for FREE

Set up one automated search for a resort or region, for a specific date or date range, a specific duration of stay and any accommodation size or type and WE WILL DO THE SEARCHING FOR YOU.

Save on Fees
- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- THE Club® SelectSM Fee

Bonus Time Rentals Discount
10% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your 10% discount.

Nearly 15% Increase in Points Values

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except maintenance fees, and receive an extra penny per point, giving you nearly 15% MORE VALUE for every redemption.

In-Resort Benefits
Whenever you are staying at a Diamond managed resort

- FREE Wi-Fi internet usage**
- FREE weekday paper
- UPGRADED bathroom amenities

* In order to receive these benefits, Member must be present. ** Only available where Wayport services have been installed and in Kaua’i, Maui Beach Club and The Point at Poipu.

Visit us Online
DiamondResorts.com

Stay up-to-date on POINTS redemption, partner DISCOUNTS, product SPECIALS & more.

MEMBERSHIP ADVANTAGES
**GOLD**

FOR POINTS LEVELS OF 30,000 - 49,999

**POINTS REDEMPTION VALUE INCREASE**

30%*

**MEMBER BENEFITS PROCESSING FEE**

SAVE $20

**CRUISE POINTS REDEMPTION FEE**

SAVE $50

**BONUS TIME RENTALS DISCOUNT**

25% OFF

**RESERVATION PROTECTION PLAN**

SAVE $20

**CALL CENTER CONNECTION**

Priority Services Connection

**ACCOMMODATION UPGRADE**

$49 each / 3 per year

**FEE PAYMENTS REDEMPTION PERIOD**

November 1 - Annual bill due date

**FLIGHT & CRUISE REDEMPTION PERIOD**

January 1 - July 31

**AIR MILES REDEMPTION PERIOD**

January 1 - July 31

**TRAVEL SERVICES REDEMPTION PERIOD**

January 1 - July 31

**PENDING REQUEST SERVICE**

3 requests available per year

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**ACCOMMODATION UPGRADE**

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type at the time you make your booking. As a Gold member you have THREE UPGRADES AVAILABLE per year for just $49 each.

**PLACE A PENDING REQUEST FOR A RESERVATION**

Up to 10 months prior to arrival for FREE

Set up to three automated searches for resorts and regions, for a specific date or date range, a specific duration of stay and any accommodation size or type and WE WILL DO THE SEARCHING FOR YOU.

**SAVE ON FEES**

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- THE Club® SelectSM Fee

**BONUS TIME RENTALS DISCOUNT**

25% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your 25% DISCOUNT.

**NEARLY 30% INCREASE IN POINTS VALUES**

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except maintenance fees, and receive an extra two pennies per point, giving you nearly 30% MORE VALUE for every redemption.

**IN-RESORT BENEFITS**

Whenever you are staying at a Diamond managed resort*

- FREE WiFi internet usage**
- FREE weekday paper
- UPGRADED bathroom amenities

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"In order to receive these benefits, Member must be present. **Only available where Wayport services have been installed and in Kaanapali Beach Club and The Point at Poipu.

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**PLATINUM**

FOR POINTS LEVELS OF 50,000 AND MORE

**POINTS REDEMPTION VALUE INCREASE**

40%*

**MEMBER BENEFITS PROCESSING FEE**

Complimentary

**CRUISE POINTS REDEMPTION FEE**

Complimentary

**BONUS TIME RENTALS DISCOUNT**

50% OFF

**RESERVATION PROTECTION PLAN**

SAVE $30

**CALL CENTER CONNECTION**

Platinum Member Services

**ACCOMMODATION UPGRADE**

$0 / no limit

**FEE PAYMENTS REDEMPTION PERIOD**

November 1 - Annual bill due date

**FLIGHT & CRUISE REDEMPTION PERIOD**

January 1 - September 30

**AIR MILES REDEMPTION PERIOD**

January 1 - September 30

**TRAVEL SERVICES REDEMPTION PERIOD**

January 1 - September 30

**PENDING REQUEST SERVICE**

5 requests available per year

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**COMPLIMENTARY ACCOMMODATION UPGRADE**

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type at the time you make your booking. As a Platinum member you have UNLIMITED UPGRADES AVAILABLE per year at no additional charge.

**PLACE A PENDING REQUEST FOR A RESERVATION**

Up to 10 months prior to arrival for FREE

Set up to five automated searches for resorts and regions, for a specific date or date range, a specific duration of stay and any accommodation size or type and WE WILL DO THE SEARCHING FOR YOU.

**SAVE ON FEES**

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- THE Club® SelectSM Fee

**BONUS TIME RENTALS DISCOUNT**

50% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your 50% DISCOUNT.

**MORE THAN 40% INCREASE IN POINTS VALUES**

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except maintenance fees, and receive an extra three pennies per point, giving you nearly 40% MORE VALUE for every redemption.

**IN-RESORT BENEFITS**

Whenever you are staying at a Diamond managed resort*

- FREE WiFi internet usage**
- FREE weekday paper
- UPGRADED bathroom amenities

**PLATINUM MEMBER SERVICES**

Platinum members have a dedicated team available seven days a week, 24 hours a day. CALL 1.877.DRI.PLAT (1.877.374.7528) or e-mail DRIPLATINUM@DIAMONDRSORTS.COM.

**LOG IN AND CLICK TO CHAT OR CALL:** Communicate in real time using an easily accessible web interface, or initiate a request in real time to have us call you at the number of your choice.

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"In order to receive these benefits, Member must be present. **Only available where Wayport services have been installed and in Kaanapali Beach Club and The Point at Poipu.

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ANNUAL GLOBAL RESERVATIONS DIRECTORY • NORTH AMERICA 2011-2012 9
FLIGHTS

FLY AMERICAN AIRLINES® WITH THE CLUB®

Exchange your points for certificates valid for round-trip travel on American Airlines®.

YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Diamond Resorts International® and American Airlines® are proud to present a travel program exclusively for members of THE Club® at Diamond Resorts International®.

Turn your points into FLIGHTS by exchanging them for American Airlines® flight certificates valid for travel to exciting destinations across the continental United States and Hawaii, Canada, Europe, the Caribbean, Mexico, Asia, Central America and South America.

Log in to your member account on DiamondResorts.com and complete the form to order your certificates and redeem your points, or inform the counselor you want to exchange your points for FLIGHTS on American Airlines®, and provide your departure and destination cities. The counselor will verify your available points balance and confirm that all fees have been paid. Within 45 business days, you’ll receive an American Airlines® travel certificate for the route you have selected.

Your travel certificates will include a toll-free special services telephone number at American Airlines® to book your reservation. As soon as your reservation is confirmed, you may redeem your travel certificate for the actual flight ticket (or e-ticket) at any American Airlines® ticket office or airport ticket counter.

*Advance reservations and Saturday stayover are required; see certificate for complete details.

FREQUENTLY ASKED QUESTIONS

Q: How far in advance may I use points in exchange for air travel?
A: You’ll receive your travel certificate within 45 days of the date of your points exchange request. Flights require a 14-day advance reservation and a Saturday night stay over.

Q: If I use points for one ticket, how do I purchase a second ticket?
A: It’s easy—and your choice! You can purchase your second ticket from American Airlines® at the time you reserve your original flight or exchange your travel certificate for flight tickets. You may purchase your second ticket from our travel services department, any authorized travel agent, or online from American Airlines®.

Q: Can I use certificates for business-class flights?
A: With points, you have your choice! Fly first-class (business class on flights with three classes of service) or coach anywhere in the continental USA and Canada. (First-class flight certificates are not available outside the United States or Canada.)

Q: Are there any blackout dates?
A: Certificates are valid 12 months from the date of issue, but are subject to the following restricted dates of travel in 2011: Travel in any coach class within the U.S. or Canada: Jan 1-3, March 11-13, March 18-20, March 25-27, April 22-25, June 17-19, June 24-26, July 1-5, Nov 18-23, Nov 26-28, Dec 16-23, Dec 26-31. Travel in any coach class between the U.S. and Europe, Latin America, the Pacific or India: Jan 1-4, Dec 16-31. Travel in any class between the U.S. and the Caribbean or Mexico: Jan 1-3, Feb 11-13, Feb 18-21, Feb 25-27, Nov 18-23, Nov 26-28, Dec 16-23, Dec 26-31.

Q: What happens if our plans change?
A: Certificates are valid for travel up to one year from their date of issue, so you have the flexibility to plan your travel throughout the year. However, once issued, certificates are non-refundable. Also, once tickets are issued, the terms and conditions are set by the airline.

Q: Do we earn AAdvantage® miles for our flights?
A: Absolutely! If you’re an AAdvantage® member, you’ll always earn full mileage credits on flights you obtain with points.

IMPORTANT INFORMATION

Points redemption value is valid through December 31, 2011. Points may be redeemed for flights until March 31, 2012 for Standard members, May 31, 2011 for Silver members, July 31, 2011 for Gold members and September 30, 2011 for Platinum members. The redemption value of points as quoted is valid until December 31, 2011 and is then subject to review. After July 1, 2011, points can only be redeemed from your 2012 allocation by borrowing points from the 2011 calendar year. Points allocated in 2011 and redeemed for flights may be used for travel dates in 2011 and 2012. Members may exchange up to 50,000 points, or up to their annual allotment, whichever is less, for any combination of benefits. There is a processing fee of $25 for Standard members, $50 for Silver and $75 for Gold. Platinum members receive free processing for these exchanges. Redemption online at DiamondResorts.com will receive a $5 discount on processing fees. The applicable fees will be collected at the time of your transaction. Any Federal, state or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. All travel and certificate usage are subject to the terms and conditions of exchange certificates. The terms and conditions of this program are subject to change without notice. American Airlines® is not responsible for products or services offered by other companies. For complete details about the AAdvantage® program, visit www.aa.com. American Airlines®, American Eagle®, AmericanConnection® and AAdvantage® are registered trademarks of American Airlines®, Inc. American Eagle® is American Airlines’ regional airline associate. Certificates may not be used for code share flights on other airlines. American Airlines® reserves the right to change the AAdvantage® program at any time without notice. American Airlines® is not responsible for products or services offered by other companies. For complete details about the AAdvantage® program, visit www.aa.com. All other reservations are subject to availability. Diamond Resorts International® is an affiliated, and subsidiary, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or their qualifications or the quality of services offered by the provider. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® SelectSM and THE Sampler points are not available.
CRUISES

YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Now you can turn your points into CRUISES by redeeming your points toward any cruise booked through Diamond Resorts International® travel services. The itineraries, ships and destinations are virtually endless—including the Caribbean, Alaska, Mexico, the Orient, South Pacific, Mediterranean and more.

• To book a cruise and to speak with a cruise counselor call 1.877.DRI.CLUB and select the prompt for Diamond Resorts International® travel services.

• Let your cruise counselor know that you are interested in the CRUISES member benefit.

• Your cruise counselor will inform you of the number of points needed to pay for your cruise.

FREQUENTLY ASKED QUESTIONS

Q: How many points do I need for a cruise?
A: It’s entirely up to you depending on the cruise you choose and your level of membership in THE Club®. Please refer to Important Information regarding the maximum number of points allowable. If you don’t have enough points you may pay the balance by credit card. The number of points needed depends on the cruise you select and your membership in THE Club®.

Q: Can I apply my points to the cost of a cruise for the person traveling with me?
A: Yes. Your points are applied toward the cost of the entire cruise, regardless of how many passengers are traveling with you.

Q: Are there any limitations to the cruise line or itinerary that my points can be used toward?
A: Use points toward any cruise purchased through third party travel services—subject to the rules governing the use of your points.

Q: Can my points be used toward the purchase of airfare accompanying my cruise?
A: Yes, but only for airfare purchased through the cruise line using their bulk fares.

Q: What happens if our plans change?
A: We always recommend that you purchase travel insurance through Diamond Resorts International® travel services.

Q: Is there an exchange fee for using this program?
A: There is a non-refundable processing fee of $100 per stateroom booked for Standard members, $75 for Silver and $50 for Gold. Platinum members receive FREE processing for their exchange. Diamond Resorts International® retains the unilateral right to cancel or amend this program at any time. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® SelectSM and THE Sampler points are not applicable.

Q: How do I get started?
A: Research your cruise vacation with our online cruise booking facility, and then speak with a cruise counselor by calling Diamond Resorts International® travel services at 1.877.DRI.CLUB and selecting the option for travel.

CRUISE REDEMPTION

With new redemption values for our SILVER, GOLD and PLATINUM members, you have even more value and choice.

<table>
<thead>
<tr>
<th>POINTS</th>
<th>STANDARD</th>
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IMPORTANT INFORMATION

Per point redemption value is valid through December 31, 2011. Points may be redeemed for cruises until March 31, 2011 for Standard members, May 31, 2011 for Silver members, July 31, 2011 for Gold members and September 30, 2011 for Platinum members. The redemption value of points as quoted is valid until December 31, 2011 and is then subject to review. After July 31, 2011, points can only be redeemed from your 2012 allocation by borrowing points from the 2011 calendar year. Points allocated in 2011 and redeemed for cruises can be used for travel dates in 2011 and 2012. Members may exchange up to 50,000 points per year, or up to their annual allotment of points per year, whichever is less, for any combination of member benefits. There is a non-refundable processing fee of $100 per stateroom booked for Standard members, $75 for Silver and $50 for Gold. Platinum members receive FREE processing for their exchange. Diamond Resorts International® retains the unilateral right to cancel or amend the program at any time. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® SelectSM and THE Sampler points are not applicable.
**TURN EVERY POINT INTO 2.5 AIR MILES**
Exchange your points for **AIR MILES** on American Airlines®, Delta Air Lines® or US Airways®.

**YOUR POINTS WILL EARN MILES ON 3 MAJOR AIRLINES**
Diamond Resorts International® is proud to participate in airline miles programs from American Airlines®, Delta Air Lines® and US Airways®—with valuable benefits exclusively for members of THE Club® at Diamond Resorts International®.

Turn your points into **AIR MILES** by exchanging your points for American Airlines AAdvantage®, miles, Delta Air Lines SkyMiles® or US Airways® Dividend Miles®.

**FREQUENTLY ASKED QUESTIONS**

**Q:** How many miles do I receive for each point?

**A:** You’ll receive 2.5 airline miles for each point you exchange. For example, if you exchange 5,000 points, you'll receive 12,500 airline miles.

**Q:** Do I need to belong to an airline mileage program in order to exchange points for airline miles?

**A:** Yes. You must first be a member of the airline program you have selected—American Airlines AAdvantage® program, Delta Air Lines SkyMiles® program or US Airways® Dividend Miles® program—to receive miles in that program.

**Q:** Can I exchange points for airline miles online?

**A:** Yes. Save $5 on processing fees by exchanging online. Go to Diamondresorts.com for complete information and to request your exchange.

**Q:** Is there an exchange fee for each transaction?

**A:** Yes. There is a minimal processing fee of $45 per transaction for Standard members, $35 for Silver and $25 for Gold. Platinum members receive FREE processing for their exchange. Receive a $5 discount on your processing fee by booking online in the member area at Diamondresorts.com.

**Q:** How do I exchange points for airline miles?

**A:** Visit DiamondResorts.com or call toll-free 1.877.DRI.CLUB.

**ANOTHER GREAT BENEFIT FROM THE CLUB®**
With new redemption values for our Silver, Gold and Platinum members, you have even more value and choice with THE Club®.

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Make the Most of Your Points

Redeem your points toward travel booked through Diamond Resorts International® travel services including hotel stays outside of our network, car rental, sightseeing excursions and more.

- To book your travel and speak to a travel counselor call 1.877.DRI.CLUB and select the prompt for travel.
- Let your travel counselor know you are interested in the TRAVEL SERVICES Member Benefit.
- Your travel counselor will inform you of the number of points available to you.

FREQUENTLY ASKED QUESTIONS

Q: Do I have to pay for all travel (hotel, car rental, tour package, etc.) in advance?
A: Yes. You will be reimbursed after the exchange is processed.

Q: How long does it take to be reimbursed?
A: Approximately 6–8 weeks.

Q: Are there any limitations to the itinerary toward which my points can be used?
A: Points can be used toward any travel purchased through Diamond Resorts International® travel services—subject to the rules governing the use of your points.

Q: Can I exchange any number of points for payment of travel?
A: Yes. Beginning with a minimum of 2,000 points, you exchange additional points in 500 increments up to the maximum for your membership status.

Q: Can I apply my points toward the cost of travel for the person traveling with me?
A: Yes. Your points are applied toward the cost of the entire travel package, regardless of how many passengers are traveling with you.

Q: Is there an exchange fee for each transaction?
A: Yes. There is a minimal processing fee of $45 for Standard members, $35 for Silver and $25 for Gold. Platinum members receive FREE processing for their exchange.

Q: How do I get started?
A: To speak with a travel counselor, call THE Club® at 1.877.DRI.CLUB and select the option for travel.

Q: What happens if our plans change?
A: Points used through this program are non-refundable.

IMPORTANT INFORMATION

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DISABILITY AND ACCESS

Our goal is to make every effort to accommodate our guests with special requirements prior to arrival. We would appreciate it if you would supply information that will assist our team members in providing you with the accommodations you need or require to make your stay with us as comfortable as possible. We make every effort to respect your privacy and we would prefer to have this information prior to your check-in at front desk reception so that our team members are prepared to accommodate your special requirements.

To register your special requirements, visit DiamondResorts.com, enter the Member Area and click on Preferences. Select one or more of the special requirements listed below and this will be flagged with a call center counselor when you call.

- **HEARING** impairment or hearing loss that constitutes a full or partial decrease in the ability to detect or understand sounds.
- **Partial MOBILITY** impairment (either permanent or temporary) ranging from lower body impairments, requiring the use of canes or walkers, to upper body impairments which may include limited or no use of the upper extremities and hands.
- **VISUAL** impairment or vision loss that constitutes a significant limitation of visual capacity, ranging from partially sighted to total blindness.
- **WHEELCHAIR** user due to partial or full mobility impairment.
- **Pre-existing MEDICAL** conditions that may require emergency medical attention.
- **SERVICE ANIMALS** are universally accepted and defined as any guide dog, signal dog or other animal individually trained to provide assistance to an individual with a disability.

For more information on available appliances and accessibility details, members are encouraged to visit the web page of the resort they are considering for specific access details. If you have additional questions regarding special requirements, please call 1.888.250.6150.

Every effort will be made to accommodate members with special requirements and ensure adapted accommodations are reserved for those members who require alternative accommodations. Members requiring special requirements access are encouraged to make their reservations as far in advance as possible so that we can make every effort to secure availability.
At time of publication, all resort information listed, including Diamond managed and affiliated resort names represented, product and member benefits offered and any photographic representations printed herein were accurate, and liability for error is expressly disclaimed. The Club Operating Company and Diamond Resorts International® reserve the right to update resorts and product offerings without notice. Material is regularly updated online at DiamondResorts.com.